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| If you have mandated masks why would you close? No business should be closed! |
| Curbside service has been wonderful. I can still get items and not have to take my children inside. |
| Not sure how much the elderly and students will be utilizing the library resources if you must order online/schedule. Students don’t always have time or the forethought to go online, order, wait for books/resources. Plus browsing for books is part of the joy of books. Personally, I do enjoy ordering and picking up from the 24 hour lockers. |
| Honestly, as a single mom of a toddler you are so valuable to me. I'm able to get books for my daughter via curbside (I don't feel comfortable going in) and can continue her learning. However, if it's not safe and you (the board) feel financially it's better to do something else, Pickerington residents with TOTALLY support you. This is an unprecedented time and there is no right/wrong answer. We love our Pickerington staff! |
| I feel you are all doing an amazing job. I worry that you feel safe or not. I know when I go I wear a mask and abide by the rules. If others are not doing that and you feel unsafe I would be okay with you going to curbside only. |
| Patrons in the building should be required to wear facial coverings at all times, no exceptions. If a person has a medical issue which prevents them from wearing facial coverings, they should the utilize curbside service. |
| Thank you for conducting this survey! |
| Our girls enjoy coming to get books and gives them something to look forward to each week. |
| Design services for each level like franklin co libraries. Don't rush it. |
| While it was nice to go inside the library, I feel it would be best in the interest of the employees and their safety to operate with curbside. I was so happy to have that option as someone who isn’t comfortable being public anywhere for a long period of time. |
| I love that you offer curbside service - it is so valuable to us. I feel like you're doing a good job since reopening, though I wish there were a way to enforce masks in the library. I keep seeing people take them off in the back corners and children's area. |
| If it is safe to keep curbside open, I hope you do! It is such a great service. Please do not open the doors to us if it makes people uncomfortable. We can make do (and happily make do!!) with curbside! |
| We need access to books and videos more than ever right now! I would prefer to use my taxes paid than to have to purchase all of the above from Amazon. |
| I think it is wise for the safety of the staff (and patrons) to provide limited interaction services. We appreciate our library staff and all they are doing at this time! |
| We have already visited twice this week! |
| The library is an important part of the community. The taxpayers have been supportive in recent levies and it is important the resources are available. Those not comfortable using the services due to COVID should not visit the library until they feel more comfortable, but those who need and like the services should not lose their privileges. |
| I think the library is doing an amazing job!! The grab and go crafts have been amazing and my kids love the ability to go in and pick out their books. In a world where so much has been taken away, its nice to still be able to lose ourselves in books. Please don't close! |
| I've used the curbside pickup for books and grab and go activities and it has been great. When I go to the library I almost always have my 2 and 5 year old with me and I'm not comfortable taking them in public yet-they don;t know how to keep their hands to themselves:) But having the library open for older children and adults might be ok. |
| Please close for the safety of your employees and the public |
| Keep up the excellent work! Doing a great job! |
| I think it should remain open with safety measures, with curbside pick up still available for those who want/need it . |
| Whatever makes the most sense for the librarians health should be done |
| Thank you for working so hard to keep the library open. We appreciate the hard work and dedication this has undoubtedly required. |
| Would love for the library computers to be open for printing school work. I learn better when I can print my notes out. I don’t have access to a printer at home and it was very hard for me to finish my summer classes when I wasn’t able to physically print out my notes! |
| Do the employees feel safe? Has anyone gotten sick from contact with public? Are patrons being respectful of employees space and distancing and wearing masks? Especially with school restarting, kids are going to need access to library materials. My kid reads voraciously and with very limited things to do that has been his go to. Without the library I’d be forced to buy books which is not sustainable. I’d rather see a return to curbside than a full shutdown if something needs done. We’re happy to reserve online and pickup and appreciate everyone’s help with that. Please do what is necessary to stay safe and still provide services. Thanks. |
| The library provides absolutely necessary services for education, learning, access to information and entertainment. With a complete closure large segments of the community would have no access to any of these much needed programs |
| Thank you for continuing to outreach to the community during the pandemic. The videos and grab and go bags have given the kids and adults in our household things to look forward to! |
| Grocery stores are open with more people and more touching than a library would generate. |
| PLEASE don't close the library! My girls went today and had so much fun picking out books to read. They are actually excited to read again and that makes this mama's heart so happy!!!! Thank you for all you are doing to keep the community safe and valuing our opinions!! :) Thank you!! |
| Curbside was great! My kids have loved having a chance to go into the library though! It has not been very crowded at all. BUT! People touching books, etc probably isn’t good. Plus, it’s hard to make a fast trip inside to the library. The very nature of it suggests taking your time to look around and find a book! |
| We enjoy the library on a regular basis. Although we have missed coming inside to browse, the curbside pickup has worked wonderfully for our family. We also appreciate the online summer reading program. The two times we have been inside the library recently, it has been very quiet (almost empty) and people were quite spaced out. However, if it were to become busier and harder to maintain distancing, I do think closure of the inside space should be considered. |
| Maybe, as cases start to flatten the library can slowly add limited group activities for children. |
| Safety measures, more handwashing/sanitizing stations, more cubical like clear divisions in between computers with wipes to clean after each use. Mask mandatory. And all will be fine |
| The library is an important resource in our community. The actual percentage of the population is very low. We don’t close during regular flu season and it is documented that the majority of cases of Covid are mild symptoms, easily recovered from. Those who are “at risk” should stay home while the rest of us go about our lives. |
| Much can be done digitally. PPL has done a great job finding new ways to deliver services from a distance. It is not clear through the PPL website exactly what steps are being followed currently to protect staff and patrons. Prominently post a link to rules and regulations that PPL follows. |
| Please keep the library open as much as safely possible :) reading has helped myself and my family so much throughout this process as a way to escape for a moment and use our brains! |
| Please still allow book checkout even if the state closes again, curbside pickup was a great option when it was all we could do. |
| Stay open, please! |
| I think curbside pickup only would be the best option. Even doing computer appointments runs the risk of not being able to adequately clean the computer services or vet the people coming into the library for the appointments. If there was a guarantee that strict safety rules were in put in place and enforced then maybe. This would also mean the correct PPE for the staff. Seeing as how this would be almost impossible for a library to uphold the safest option would scale back to curbside since it would be much easier on the library infrastructure and the staff since it would be outside. |
| I would like the library to stay open and also allow individuals inside who can’t wear masks due to a medical condition. |
| We look forward to you opening with full service and masks required! |
| The library is key to serving the community during the pandemic. The best way to do so is by keeping its doors open and giving the maximum degree of service and options to patrons. |
| Sycamore doesn’t have a self check out open. I had multiple direct contact exchanges with the librarian to get my library card, hand her my books, and then her hand back the books. I would have felt much more comfortable using a self check out. |
| Limit the number of people in building at the same time and limit how long they can be in the building. Mask and gloves required. |
| Thank you for all you have done to provide such a wonderful service to our community ❣️❣️ |
| The library is a vital resource in this community and I want to see it continue to be that in a safe way through this pandemic. With schools on hybrid and virtual modes, the services and space will be imperative for us to get work done |
| We have really enjoyed being able to call to have books pulled, reserving online and picking up books and activities curbside. |
| How would patrons make appointments for the computers? Hopefully they could do it by phone or on their most current visit. How many people use the computers each day? Is it worth opening for those services? Maybe only open two days a week for those services instead of appointments. |
| We use your services in so many ways. My residence is 5 adults. Husband, wife, 3 adult children. One is a teacher. One is in college for teaching (student teaching). Both of them need instant access often for their classrooms. My husband and I do not have a computer. Some things can not be accessed on our smart phones. We need quick access. We do not have a printer or copier. We often use these services at the library. Perhaps you need to only have the main branch open (that would be inconvenient for us but we’d understand the cost savings). Those of us who NEED you, truly have a hard time finding access to your services elsewhere!! |
| Limited hours for certain populations (i.e. morning hours for elderly/immunocompromised), advance sign-up for access to certain in-library resources. Zero tolerance for those refusing to mask. |
| I think our students and their will be needing the library’s services even more this school year. |
| Open the library |
| We are living in unusual times. Everyone is doing their best. Some are doing additional chores some completely different jobs. Reading is a way to take our thoughts and imaginations to other places. The library is my “go to” place. |
| The guide lines are good how y’all have them! Thanks |
| More often than not outside perspectives cannot see the whole picture of board, staff and patrons. Whereas I personally think that curbside and scheduled computer access is best, I am not sure how to ensure that can serve those in the community who may not be able to scheduled those things remotely. Ultimately, if that is being taken into consideration, I trust your organization to make the best call given the bigger picture. |
| thank you for your great curbside service!!! |
| Without the info of how book pages and items are sanitized between guests it’s difficult to answer. Many people lick fingers and can be sick and spread the virus. Book Vic was put into our neighborhood during this pandemic and I can’t support it due to seeing too many lick fingers to turn pages and cough and sneeze on books. |
| Would you please turn the catalog computers back on? They are helpful for finding and/or reserving material, especially when a patron may not be completely sure what they would like to borrow. Thank you. |
| Reynoldsburg address but Pickerington schools and community activities. You guys are wonderful and we thank you for all you do to keep the community safe. |
| I think the library might limit the time each patron may stay in the library, so that people are not using it as a place to visit each other, a place to leave their kids, or a place to conduct business. However, I think that making library resources available to the public is especially important during this time when so many people are spending a lot of time at home. |
| I have really appreciated curbside pick up. We really missed the library during the shut down. The librarians have been so great picking out such fun books I can read with my boys and even leaving little notes for my boys on the books. Thank you for all you do to protect our community and keep providing us with books during these tough times. |
| Please keep the library open. My kids love to come look for books and it’s really hard to request books online because they can’t just walk along the shelves and pick one that looks interesting. If it must all go back to curbside could you update the website to provide books (for each gender) by grade level? That would be helpful if we can’t come into the building. |
| We miss the library and will support it as it opens up more and more! |
| I'm currently only doing curbside pickup but if coming inside with masks and social distancing works for others, I'm okay with that. |
| I think closing the building is safest option. Provideing something for families would be amazing. Board game checkouts, or things like circuit boards or fun activities. Online storytime or singalongs for little ones. Lego build challenges for older kids. |
| Curbside is the best option because you can remain open. While it will continue to cost money to keep you employees protected with appropriate equipment you will not have to worry about irresponsible patrons endangering the safety of other patrons and your valued staff members. |
| I think curbside can be done relatively safely and the library provides extremely important resources and in a low cost and safe environment so I hope curbside can be continued. I do believe there are some technology uses that are relatively critical like job searches. I know many libraries also have boosted wifi service to their parking lits which is a fantastic way to safely serve the public in my opinion. Online book borrowing is another fantastic option that deserves promotion as well as virtual programming and critical community resources as needs become known. I honestly never looked at borrowing online library books before but it has actually been very helpful. |
| Please stay open (as long as the staff is comfortable)! We can go to restaurants and the library is far more important. |
| I have been to the library on several occasions over the past few weeks and have been so impressed with how safe I felt. Everyone maintained safe distance and wore masks. There was plenty of sanitizer readily available. |
| Please keep our library open! It is a glowing light in this dark time. |
| Whatever you decide, please continue loaning materials. There isn’t much to do this summer and my kids have really appreciated having the library to get new books! |
| You are doing a great job! |
| There are good guidelines for wearing masks, limiting physical proximity, cleaning equipment, limiting number of visitors, refusing entry to unmasked patrons or people with fevers or symptoms. The risks can be minimalized, though not entirely removed. The library should stay open, but every care to protect staff should be taken. If patrons can't comply, they should be asked to leave. If that doesn't work, then the library should close. |
| I think the current safety measures and operation is going well. I’d like to see the library remain open but continue to maintain all the safety precautions they have in place. |
| Unless you are returning the tax dollars to the public you should be required to provide the service we are being charged for. |
| You should have curbside pick up and the ability to go inside. |
| I realize it's tough right now, but we appreciate what you're doing! |
| Many families that can not afford to purchase their own curriculum rely on the library. We have traditional homeschooled for years and rely on the library for supplemental readings to our spine curriculums. PLEASE stay open. Especially with public school students now thrown into the world of homeschool. We all desperately need you and appreciate you. |
| With school starting up and families choosing either online learning or homeschooling. The library will become a much needed resource durning this time. Have computer by appt. only and continue curb side. |
| If you don’t already, require hand sanitizing upon entering, and exiting, the buildings. |
| Lots of hand sanitizer throughout is a good idea. And registering online for events to keep capacity. |
| Please follow the recommendations of the local health depts. |
| Per this county’s public health dept, schools shouldn’t reopen under the current circumstances. Not sure why the library should operate under a different set of criteria. |
| With Dr. |
| When Dr. Birx from the White House coronavirus task force pays a visit to Columbus to warn us to take further action to avoid becoming another Florida (https://www.dispatch.com/news/20200726/columbus-could-be-next-covid-19-hot-spot-says-dr-deborah-birx-in-visit), now is not a good time to ignore Ohio and federal guidance. Indoor spaces are particularly dangerous (https://www.erinbromage.com/post/the-risks-know-them-avoid-them). |
| I really hope the library stays open but I understand if that is not possible. Thank you so much for all the efforts that have been made to keep books, music and videos available! |
| Enforce social distancing, number of people allowed in, and wearing a mask (properly) |
| The current safety measures are enough to keep the library open. We need its resources so please keep it open. Thank you. |
| I think it is important to have the resources and services available that the library provides as long as they can do it safely. It seems as if the current guidelines are working well. |
| We understand this is a difficult and challenging time. We greatly appreciate the Library and its willingness to try to continue to serve the community in the best, and safest, manner possible. Thank you for all that you do!!! |
| Hopefully can still ship items from other branches, curbside has been awesome! |
| Some people use the library as respite from life or need various resources. My opinion is that it is best to keep it open with adequate precautions in place. |
| Require masks for everyone inside the building. |
| Walk in service and shelf perusal is ok. Having extended time with small groups is not the best idea. |
| I think you should close completely because I haven’t even been able to check out one book. If you can’t manage to do that much, what’s the point in wasting the overhead to stay open? Save the money for next year’s budget. I reserved a book in early June and still haven’t gotten even a response. I ended up buying the book 2 weeks ago because I needed it to study. |
| With proper safety measures, masks, etc., individuals can decide for themselves it they feel safe. |
| I think the library and school should close until the state gets the virus under control; however, my children really benefited from the homework help sessions the past few years, and they had a safe space after school |
| Please do not close library! Kids rely on books in the summertime. Especially since this school year has ended on such a bad note. |
| Please just have curbside pickup at this time |
| I think requiring that everyone wear a mask and limiting the number of patrons would be adequate to stop the spread of the pandemic, and businesses could remain open. |
| Something that pops up to me as potentially a greater risk is maybe having small children in the children’s area. Masks for young children at the library may be difficult to maintain and, as we who have kids know, they can be germ carriers with perpetually runny noses. I know moms are probably excited and relieved to get their little ones back to the library, but it may be a bit too soon for that age group. Thanks! |
| remain open 100% |
| Please close the Sycamore branch on Thursdays, when no new items are delivered from other libraries, and please stay open for curbside on Fridays! Thank you. |
| I want the librarians to be safe. I also think the library is VITAL to the community and with the school year quickly approaching, the threat of closure looms its important to have a space where people can get an education through reading. |
| Please keep our library open with current safety measures in place. |
| Many people need these free resources or low cost resources especially in a time where some are out of work or struggling with their finances. If they know they have access to office resources at the library it could help them. |
| Masks required, physical distancing required. For a library this should not be hard. |
| With proper precautions, requiring masks, holding returned books for 3-5 days, requiring sanitizer, frequent cleaning of computer area....you should stay open. If those things are not required and carried out, then close. |
| My family is not coming in the library during the pandemic. Our county is at the red level and the health department just stated that they do not even want our children to go back inside the schools. We will continue with the digital items, thank you for making those available. |
| The library should stay open! Social distancing should be required, along with face masks, and patrons should be asked to use a sanitizing wipe (made available at the library) to "touch" books, audio tapes, etc. Patrons should wipe down their computer when finished. If people don't want to do this, then they should make an appointment to have a librarian walk around with them, select materials they are interested in, and check them out for them, but patron should still wear a mask. |
| I have been reading up a storm and thank the library for giving me the opportunity to take out books during this horrific time! |
| I don’t have access to the same information that the library does. This must be almost a weekly decision based on the available information. |
| I greatly appreciate that the library has been available for reading materials. I can't imagine what "stay at home" would look like without books to read. I currently use the curbside service, but can see the value in having the building open for limited numbers of patrons. |
| You're doing awesome! We appreciate grab and go bags and curbside! Keep your staff and the community safe. |
| We depend on our library for so many things. A mandatory hand wash and masks for everyone - should just be normal now. |
| Thank you so much for all your hard work during this time. We really love the library and having access to so many wonderful books |
| I think there is a big benefit to a library where you can physically look for books. I understand the community events cannot continue at this time, and you will need to guard against to many people in the library at one time. Laying out expectations to the public will be the key. |
| Thanks for the notary services it helped us tremendously |
| The library is a community service vital to providing necessary services to its patrons. Proper sanitizing is reasonable. The library is key to a well rounded and informed population. |
| I think you have done a fantastic job so far in closing at the right times and reopening things in the right way and times. As such, I trust the library to continue to do what is in the best interest of its budget, it’s staff’s health and safety, and the patrons needs and safety. I am thankful for the opportunity to come inside to pick up summer reading prizes, activities, adult reading, etc - but not bringing the kids in and playing / letting them touch everything, etc so curbside and pickup lockers would work if that’s what you needed to go back to. We support you and thank you for all you have done and continue to do! |
| I understand their is no solution that will satisfy everyone, best wishes |
| I think the library should remain open with visitors wearing a mask just like all other establishments. Probably makes sense to not allow computer access at this time. |
| I missed the library so much during the Covid shutdown. It was really hard staying in one place and not having library books to read. I think if everyone wears a mask and limits their time in the library, it wouldn’t Hurt just like going to the grocery store. Thank you for all you do. |
| Most important to keep staff and public safe. Mask wearing is mandatory. Precautions are in place to quarantine books before shelving. I guess I'd be concerned it may be difficult to manage crowding once school reopens. If that does become a problem then you may need to revert to curbside and appointment. |
| Access to the Library is such a blessing when everything else is closed. Please stay open within Social Distancing guidelines. Best Wishes. |
| I love curbside pick up, I am 70 years old with health issues. I am very thankful for curbside pickup, |
| The library should have a limit on how many people can be in the library at one time. Also, limit their time in the library to 30 minutes. |
| Unless the Library opens fully I would not vote for another library levy. Use common sense and require masks and even gloves but leave the Library Open! |
| If it can be done safely (staff and customers), I believe the library should remain open. I do not think it's necessary for the library to close completely. |
| The library should do what it needs to do to keep the staff safe and healthy. The health and safety of the staff should be top priority. |
| People in this community need this service during this most difficult time. |
| We need you guys open. Please do not close. |
| I only use the 24-hour lockers, but I can imagine families who need the services really want that access back, and I trust the library to do everything in a smart and safe way. |
| Curbside service is very nice especially for elderly and children. We utilize this every week. Please continue this with the school year beginning soon. Many people need the resources. But there is definitely no need to close with safety measures in place. If masks and social distancing work like they say, why close? |
| DO NOT CLOSE COMPLETELY. The school year is about to begin and many need those resources. |
| If safety measures are followed why would there be a need to close. |
| Honestly, this is really hard. I have used the curbside pickup a couple of times and I think it works well. I have visited the inside of the library once since it has reopened and I felt safe. Generally, you don't get really close to other people in the library, unless you are studying with them. I like the idea of making appointments for computer use. Perhaps limit the number of people in the library at one time and have a maximum number of people per day. Having reduced hours probably isn't popular, but I think that it is necessary for cleaning and to let the building have time to "air out", if that makes sense. Obviously, everyone must wear a mask, and if you can't, you need to use curbside pickup. |
| The people that work at the library are doing a great job under very trying circumstances! They deserve a big thank you. |
| With school starting back up, many students including myself find it hard to focus at home with the presence of many distractions, such as younger siblings, electronics, noise, etc. I feel that as long as safety measures continue to be enforced, the library should stay open for reasons like this. |
| I put 'maybe' for 2 responses based on the need for being flexible if our county continues to increase in severity, then it might be warranted to go back to curbside service only. Please note: I had to call into the service desk to find out what the current safety measures are. I searched the website and couldn't find any safety measure information. Also, I signed up for newsletters in May, but have not received any. The last two emails I received were back in March regarding the shutdown. I never received an email regarding opening back up. The survey email is the first one I have received since the shutdown. I check my spam frequently, and none were ever in there, so I'm confused as to why I haven't received any emails or newsletters. I am a library supporter and appreciate the services provided to the public. Thank you for keeping services available and being flexible with safety measures on an as needed basis. |